



## PENSION HOSPITALIZATION AND BENEFIT PLAN JOINT INDUSTRY BOARD OF THE ELECTRICAL INDUSTRY

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February 2024

### Access MDLIVE for telehealth urgent care

Dear Participant,

We're reaching out to inform you that as of March 1, 2024, all participants of the Pension, Hospitalization and Benefit Plan of the Electrical Industry will have access to telehealth urgent care services through MDLIVE. MDLIVE enables you to conveniently connect with a provider 24/7/365 by phone or secure video, right from your own home. Your **copay is \$25** for a telehealth appointment.

The benefits of MDLIVE urgent care include:

- Treatment for more than 80 common medical conditions, including allergies, cold and flu, COVID-19, pink eye, sinus problems, sore throat, UTI<sup>1</sup> and medication refills.
- The safety and security of receiving treatment without exposure to viruses or germs in an in-person setting.
- Scheduling an appointment at a time that works for you. You can select the provider of your choice from a list of doctors and register for an appointment 24/7/365.
- A network of over 2,500 providers, with over 5,500 licenses and an average of 15 years of experience. MDLIVE's doctors receive rigorous, ongoing training to diagnose and treat medical conditions remotely.
- Fast treatment. With MDLIVE, you can typically speak to a provider in 15 minutes or less.
- Pediatricians or family practice doctors available in nearly every state.

Starting on March 1, you can connect to MDLIVE using any of the options below:

- Go online and visit: [www.mdlive.com/phbp](http://www.mdlive.com/phbp).
- Call MDLIVE's toll free numbers: 1-888-341-9937. (Note: in some states, phone visits are not available and must be video only.)
- Download the MDLIVE mobile app, available on the App Store and Google Play. (Data rates may apply.)
- Text PHBP to 635483 and get signed up in minutes.

If you have questions, call MagnaCare Customer Service: 877-624-6210, Monday to Friday, 9:00 a.m. to 5:00 p.m.

Sincerely,

Trustees of the Pension, Hospitalization and Benefit Plan of the Electrical Industry

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<sup>1</sup> Adult females 18+

**MAGNACARE**<sup>SM</sup>

1600 Stewart Avenue, Suite 700, Westbury, NY 11590