



**PENSION HOSPITALIZATION AND BENEFIT PLAN
JOINT INDUSTRY BOARD OF THE ELECTRICAL INDUSTRY**
158-11 HARRY VAN ARSDALE JR. AVENUE • FLUSHING, N.Y. 11365
TEL: (718) 591-2000 • FAX: (718) 380-7741 • www.jibe.org

HARRY VAN ARSDALE JR.
Founder

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Chairman, Joint Industry Board
of the Electrical Industry

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Your new MagnaCare Identification Card(s) are enclosed

Dear Participant,

Starting **October 1, 2021** you can enjoy access to a new online portal and mobile app from MagnaCare. As part of this exciting new service powered by Create® Technology, all participants of the Pension, Hospitalization and Benefit Plan of the Electrical Industry are receiving the enclosed new identification card(s), which are also available for viewing online.

Register as a new user and log into the **MyCreateHealth.com member portal** or download the **MyCreateHealth mobile app** (available on the App store or Google Play) to:

- Search for providers based on your preferences
- Review your coverage details
- Find claims, EOBs and information on deductibles and out-of-pocket costs
- View, print, or email your ID card
- Read important messages
- Download forms and documents
- *Additional helpful features will be announced in the near future*

Reminder: As previously communicated, your \$35 co-pay is increasing to \$50 on October 1, 2021 unless you have had a preventive visit or physical between April 1, 2019 and September 30, 2021. Co-payments for spouses and dependents will remain at \$35.

Please present your new MagnaCare identification card to your healthcare provider to ensure claims are submitted to MagnaCare with the most up-to-date information.

If you have questions, call MagnaCare Customer Service: **877.624.6210, Monday to Friday, 8:30 a.m. to 6 p.m.**

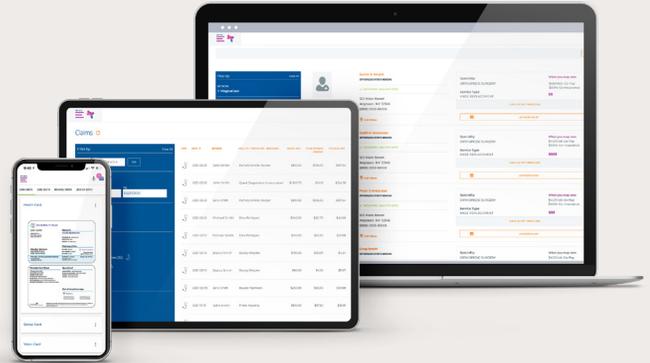
Sincerely,

Trustees of the Pension, Hospitalization and Benefit Plan of the Electrical Industry

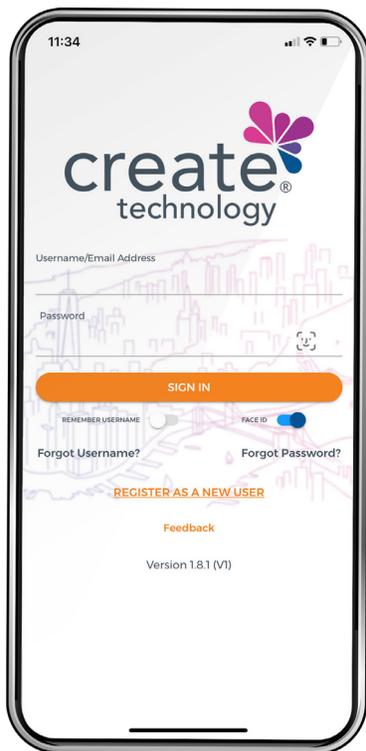


MAGNACARESM

Access your benefits information online and on-the-go



Great news for Pension, Hospitalization and Benefit Plan participants! Now you can enjoy a better online and mobile healthcare experience at MyCreateHealth.com/employee and on the **MyCreateHealth** mobile app.



- ✓ **Check what's covered**
See your eligibility and benefits summary, plan details and other important information
- ✓ **Never forget your ID card**
View, print, or email your card online or from your phone
- ✓ **View your claims**
See your claims and Explanation of Benefits (EOB)
- ✓ **Find a doctor**
Use the search tool to find participating doctors, labs, and other facilities
- ✓ **Track your medical costs and balances**
Instantly access your out-of-pocket maximums and other details

Download the MyCreateHealth mobile app



Manage your medical benefits anytime, anywhere — take charge of your health.

BUG

Your dedicated MagnaCare customer service team is standing by to answers to any questions you may have. You can always find the number on the front of your ID card.

877.624.6210



Registration is easy on the MyCreateHealth online portal

Through MagnaCare, you'll have access to their Create[®] Technology platform. Register on the online portal at MyCreateHealth.com/employee and download the MyCreateHealth mobile app in the App store or on Google Play.

Go to MyCreateHealth.com/employee and register as a new user by following these steps:

1. Select Register as a New User.

5. Fill out username, password, and security question.

2. Enter member ID or Social Security Number (SSN).

6. Fill out contact info and Save Communication.

3. Enter Zip Code and Date of Birth.

4. Review and Accept Terms & Conditions.

7. Save Acknowledgments.

Once registration is complete, download the MyCreateHealth mobile app on your smartphone. Log in using the same username and password you created at registration.